## <u>How to make reservations</u>

- 1) The reservation system works best in Google Chrome or Firefox. For those who have Windows 10, it will also work in the Edge browser.
- 2) If you know where you would like to camp, click on "Camping Reservation System". If you are not sure where you want to camp, you can click on "Recreation by Area" to view photos and site diagrams for the different areas and sites. You can also make your reservation from the site page by clicking on "Reserve a Site". When on the site page, to the left of the photos, you will see something that looks like this:
  - Reserve A Site
  - Recreation Activities Matrix
  - Site Diagram @
- 3) When you click on either "Camping Reservation System", or "Reserve a Site" from the site page, you will then receive this pop-up box telling you that you are leaving our website. Click into the blue box to continue.

## You are leaving the NWFWMD website

You will now be redirected to Sunrise Reservations, the District's reservation provider. To view campsite availability, make a reservation, or to change/cancel a reservation, you will need to log in first. If it is your first time using Sunrise Reservations, you will need to register (Step-by-Step Instructions 2). Please note: there is no charge to make a reservation.



4) This will take you to a page that lists all of our campsites as shown below. At the top right hand corner of this page you will see:





If this is your first time camping on District lands, **you must sign up and then log in before the calendar will work for you.** Once you have signed up and created your profile, you will not have to do this again to make other reservations.

🖋 Sign Up	
First Name	Last Name
Sarah ×	
Email Address	
Enter a Password	
8 characters or more	
Enter Code	
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	Sign Up 🔶

You will create your password from this page. Passwords are case sensitive, so you need to remember how you typed it in from this page.

5) Once you have signed up, you can log in. If you forget your password, you can reset it by clicking on the "Reset Password" button.

➡ Log In		
Email Address (or User Name)		
1		
Password		
Password		
Reset Password	Log In	•

6) Once you have logged in, you can click on the desired campsite location and view other photos as well as "Check Availability".



- 7) When you click on the "Check Availability" button, it takes you to the page where you can make a reservation for that site.
- 8) On the reservation page you will see "Show Available Dates for a Specific Site". Slide this button to the right to show the available dates.



When you turn on "Show Available Dates for a Specific Site" the calendar will appear. The available dates will show highlighted in green:



It also shows the number of campsites that is available.

1 Available

When you slide this "Show Available Dates" button below to the right to bring up the calendar and available dates, you will need to scroll down to see the site diagram. You will see the campsite is highlighted in green.



Click into the green campsite location and then the campsite turns to blue and the calendar becomes clear as shown in the examples below. When you click on the campsite, the available dates are then highlighted in green on the calendar as shown below along with the site diagram.



- 9) Click on the "Arrival Date" and the available dates show on the calendar. Click on the calendar dates that are in bold to enter your "Arrival Date". Next enter your "Departure Date". If you click on the arrow button next to the Month on the calendar that is highlighted in green, it will show you the available dates for the following month.
- 10) Complete the questions and scroll down. Click the "Continue" button.



11) Notice you now have 13 minutes to finish your reservation.



- 13) When you click on the "Continue" button, it takes you to a "Billing Address" page. Please complete the billing information and contact phone number. This information is needed in case we need to contact you. Our sites are free, but we do accept donations. The link for making donations can be found on the page with the large map by scrolling down to the bottom of the page.
- 14) Agree and make your reservation.



15) At the end, you will receive a confirmation code. You can print this page. The system will e-mail you your camping permit that you should print and carry with you to the campsite. This will come from an e-mail address that shows confirmation@sunrisereservations.com.

Congratulations! You have successfully made your reservation!

We hope you enjoy your stay while camping on the Northwest Florida Water Management District lands!