

DEMANDSTAR FAQ



How has the District's vendor bid submission changed?

*The District **only** accepts bid submissions via electronic submittal through DemandStar. See the language outlined in each bid solicitation for more information.*

Why did the District move to an online-only submission format for bids?

To streamline its bid system and to enhance the integrity of its bid openings, the District switched to an online service with DemandStar for competitive solicitations. This has simplified the current process and enhanced the transparency of all contracts administered by the District.

Can I still submit hard copies?

No. Effective January 1, 2024, all bids for contracts will only be considered if they are submitted through the DemandStar service.

Is there a cost to subscribe to the service?

There is no cost for vendors to subscribe to the DemandStar service. There is a paid option that vendors can utilize for alerts on new postings; however, the District will continue to post and advertise upcoming contracts in the same manner that it has before.

District bid documents are completely free to download when you set up a DemandStar account and select the Northwest Florida Water Management District as your free agency.

If you do not want to join DemandStar but you still want our bid documents, you can download them directly from DemandStar for \$5 or go to the District website to download them for free.

How do I register?

To register, please visit the DemandStar website at:

www.demandstar.com/app/registration

More information on the DemandStar service can be found at:

<https://nfwwater.com/wp-content/uploads/2023/09/DemandStar-FAQ-.pdf>

If you have additional questions, please contact Candice Costello, the District Procurement Specialist at, (850) 539-5999 or by email to Candice.Costello@nfwwater.com.